# REPORTS

## Item No. 1 Pilot Project - Multi-Family Solid Waste Collection Services Provided by City Staff

### WINNIPEG PUBLIC SERVICE RECOMMENDATION:

- 1. That Council approve insourcing of one of the upcoming multi-family garbage collection contracts for a period of two years and on a pilot basis, on the condition that the pilot project will stay within the operating budget in the given year(s).
- 2. That the Winnipeg Public Service work collaboratively with CUPE Local 500 on the development and implementation of a pilot project with comprehensive evaluation of results at its conclusion.
- 3. That Council repeal its decision of December 14, 2016 directing that the Winnipeg Public Service undertake all things necessary to bring the collection of "bulky waste" into the Winnipeg Public Service with enough flexibility to allow environmental efforts from organizations for specific types of bulky waste.
- 4. That the Winnipeg Public Service report back to Council at the end of the two year pilot with a comparison of cost and service reliability of outsourcing or insourcing garbage collection services for multi-family dwellings.
- 5. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing

# DECISION MAKING HISTORY:

### STANDING COMMITTEE RECOMMENDATION:

On November 28, 2017, the Standing Policy Committee on Water and Waste, Riverbank Management and the Environment granted an extension of time of up to 60 days for the Winnipeg Public Service to report back on the matter.

On April 10, 2017, the Standing Policy Committee on Water and Waste, Riverbank Management and the Environment laid over the matter for up to 120 days upon ratification of the CUPE collective bargaining process.

### COUNCIL DECISION:

On March 22, 2017 Council concurred in the recommendation of the Standing Policy Committee on Water and Waste, Riverbank Management and the Environment and adopted a further extension of time of 30 days for the Winnipeg Public Service to report back as directed on December 14, 2016.

On February 22, 2017, Council concurred in the recommendation of the Standing Policy Committee on Water and Waste, Riverbank Management and the Environment and adopted a further extension of time of 30 days for the Winnipeg Public Service to report back as directed on December 14, 2016.

On January 25, 2017, Council concurred in the recommendation of the Standing Policy Committee on Water and Waste, Riverbank Management and the Environment and adopted an extension of time of 30 days for the Winnipeg Public Service to report back as directed on December 14, 2016.

On December 14, 2016, Council concurred in the recommendation of the Standing Policy Committee on Water and Waste, Riverbank Management and the Environment and adopted the following:

- 1. That the Winnipeg Public Service undertake all things necessary to bring the collection of "bulky waste" into the Winnipeg Public Service with enough flexibility to allow environmental efforts from organizations for specific types of bulky waste.
- 2. That given the direction to bring the collection of bulky waste into the Winnipeg Public Service, that the Winnipeg Public Service be directed to report back to Council (through the appropriate Standing Policy Committee) for consideration prior to February 2017 with a plan that includes the results and costs from the analysis, timeline and process currently ongoing.

# DECISION MAKING HISTORY (continued):

COUNCIL DECISION (continued):

3. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

On November 28, 2016, the Standing Policy Committee on Water and Waste, Riverbank Management and the Environment submitted the following to the Executive Policy Committee and Council:

- 1. That the Winnipeg Public Service undertake all things necessary to bring the collection of "bulky waste" into the Winnipeg Public Service with enough flexibility to allow environmental efforts from organizations for specific types of bulky waste.
- 2. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing.

Further on November 28, 2016, Councillor Eadie, Mynarski Ward, submitted a communication titled "Bulky Waste Numbers from November 2015 to October 31, 2016" in support of the matter.

# COUNCIL DECISION:

On October 26, 2016, Council ruled automatic referral of the following motion to the Standing Policy Committee on Water and Waste, Riverbank Management and the Environment:

Moved by Councillor Eadie, Seconded by Councillor Schreyer,

WHEREAS bulky waste that is dumped into Winnipeg neighbourhoods are a serious fire hazard;

AND WHEREAS over the last several years the exclusive collection of bulky waste contract has failed to keep up to the removal of bulky waste in back lanes, parks and vacant city lots;

AND WHEREAS fire fighters, Public Works staff and neighbourhood groups have had to pick up the bulky waste scattered all over the city, costing extra money over and above the payments to the bulky waste collection contractor;

AND WHEREAS the Water and Waste, Riverbank Management and Environment Committee was told by staff from the Solid Waste Division that the 4R Winnipeg Depots opening in the North and East will not accept bulky waste;

DECISION MAKING HISTORY (continued):

COUNCIL DECISION (continued):

AND WHEREAS there are social enterprises in Winnipeg collecting bulky waste items such as mattresses with no ability to be a part of cleaning up our city under the exclusive bulky waste collection contract;

THEREFORE BE IT RESOLVED THAT the Winnipeg Public Service undertake all things necessary to bring the collection of "bulky waste" into the Winnipeg Public Service with enough flexibility to allow environmental efforts from organizations for specific types of bulky waste.

# ADMINISTRATIVE REPORT

#### Title: PILOT PROJECT - MULTI-FAMILY SOLID WASTE COLLECTION SERVICES PROVIDED BY CITY STAFF

#### Critical Path: Standing Policy Committee on Water and Waste, Riverbank Management and the Environment - Executive Policy Committee – Council

# AUTHORIZATION

Author	Department Head	CFO	CAO
M. L. Geer, CPA, CA, Director, Water and Waste Department	M. L. Geer, CPA, CA, Director, Water and Waste Department	M. Ruta	D. McNeil

### **EXECUTIVE SUMMARY**

This report is recommending that the Public Service work collaboratively with CUPE Local 500 to run a pilot project to have city forces deliver garbage collection services in one of the upcoming multi-family service areas, commencing in 2020.

#### RECOMMENDATIONS

- 1. That Council approve insourcing of one of the upcoming multi-family garbage collection contracts for a period of two years and on a pilot basis, on the condition that the pilot project will stay within the operating budget in the given year(s).
- That the Winnipeg Public Service work collaboratively with CUPE Local 500 on the development and implementation of a pilot project with comprehensive evaluation of results at its conclusion.
- 3. That Council repeal its decision of December 14, 2016 directing that the Winnipeg Public Service undertake all things necessary to bring the collection of "bulky waste" into the Winnipeg Public Service with enough flexibility to allow environmental efforts from organizations for specific types of bulky waste.
- 4. That the Winnipeg Public Service report back to Council at the end of the two year pilot with a comparison of cost and service reliability of outsourcing or insourcing garbage collection services for multi-family dwellings.
- 5. That the Proper Officers of the City be authorized to do all things necessary to implement the intent of the foregoing

## REASON FOR THE REPORT

Council approval is required to bring garbage collection services in house on a pilot basis.

# IMPLICATIONS OF THE RECOMMENDATIONS

Concurrence with these recommendations will enable the Public Service to work collaboratively with CUPE Local 500 to implement an insourced garbage collection pilot project.

#### **HISTORY/DISCUSSION**

On December 14, 2016 Council directed the Winnipeg Public Service to undertake all things necessary to bring the collection of "bulky waste" into the Winnipeg Public Service with enough flexibility to allow environmental efforts from organizations for specific types of bulky waste and report back to Council (through the appropriate Standing Policy Committee) for consideration prior to February 2017 with a plan that includes the results and costs from the analysis, timeline and process currently ongoing.

On April 10, 2017 the Standing Policy Committee on Water and Waste Riverbank Management and the Environment received the report from the Winnipeg Public Service and laid over the matter for up to 120 days upon ratification of the CUPE collection bargaining process. This report estimated that by 2019 bringing bulky waste collection in-house could require an increase to the tax-supported budget of \$794,000.

Since the ratification of the CUPE Local 500 contract, the public service and the CUPE Local 500 executive have resumed discussions.

The City has three multi-family garbage collection contracts that come up for renewal in the next 4 years. The plan is that the first contract area that will expire will be performed in-house on a pilot basis.

Awarding one contract internally will provide the opportunity for the Public Service and CUPE Local 500 to do a live comparison and analysis of the costs and service quality under each model.

Collaboratively the parties have agreed that:

- Bulky waste would not be brought in-house at any time before completion and evaluation of the recommended pilot project. Bulky waste is not a good candidate for a garbage pilot project as the work is labour intensive and volumes vary day to day depending on service call volumes.
- The pilot project will commence on February 1, 2020 and last two years.
- The pilot project costs must stay within the tax-supported operating budget in a given year. Operating estimates are based upon the current service delivery model adjusted for inflation.
- Discussions regarding other collection contracts will continue and both parties will continue to explore innovative options to maintain services in-house.

The Winnipeg Public Service will also continue to have discussions with organizations for diversion opportunities for specific types of bulky waste.

# Financial Impact Statement Date: January 4, 2018

# **Project Name:** PILOT PROJECT - MULTI-FAMILY SOLID WASTE COLLECTION SERVICES PROVIDED BY CITY STAFF

#### COMMENTS:

There is no financial impact as the recommended pilot project will be delivered within future budget allocations.

"Original signed by L. Szkwarek, CPA, CGA" Lucy Szkwarek, CPA, CGA Acting Manager of Finance and Administration

#### CONSULTATION

This Report has been prepared in consultation with:

Corporate Support Services, Labour Relations

### **OURWINNIPEG POLICY ALIGNMENT**

This report is in accordance with the OurWinnipeg policies through

OurWinnipeg Reference: Sustainable Water and Waste Direction Strategy, Environment

### SUBMITTED BY

Department:Water and Waste DepartmentDivision:Finance and AdministrationPrepared by:Moira GeerDate:January 9, 2018File No.:G-241