

Taking Action: Making a Difference!

Local 500 members show overwhelming support of 311 Campaign

Huge support by Local 500 members have shown that we are united in our campaign efforts to keep the 311 Customer Service Centre internally operated.

During the first few weeks of May, Local 500 members answered the call for action to phone, write or email their elected representative to ask their views on 311. It is quite clear that the overwhelming support by our members helped to get our message across that 311 should remain internally operated!

We thank all members for your solidarity and support!

EPC Approves 90 day extension

On May 23, 2007, the City's Executive Policy Committee (EPC) approved a 90 day extension for Administration to report back on the three consolidated service delivery options of a 311 service: a City of Winnipeg internally operated service, one which is outsourced to the private sector and one which out sources infrastructure (technology and facility) and utilizes city staff.

The above recommendation will require Council approval. The next meeting of City Council is scheduled for June 20.

The union will continue to monitor this issue and provide updates as information becomes available.

Meet the 311 Committee Members



(Back row: L – R) Debbie Middleton; Debbie Toews-Kipling; Lottie Skakun; Heather Ellis; Ed Willmott;
(Front row: L – R) Dana Ewonchuk; Linda Sisetski; Wanda Gomes; Laura Battaglia

What happens next?

The 311 committee will continue working on the next stage of the campaign:

- We are in the process of forming coalitions with special interest groups to seek their support;
- We will continue to research and develop links with other 311 customer service centres;
- We will continue to work with the other civic unions and associations to develop stronger membership support.

PLEASE CONTINUE TO SUPPORT THE 311 CAMPAIGN
For more information on how you can help, visit the Local 500 website at www.cupe500.mb.ca or contact the Local 500 office at 942-1001
LET'S KEEP WORKING TOGETHER!