

Bulletin #4 October 10<sup>th</sup>, 2007

## WHAT'S HAPPENING WITH THE 311 INITIATIVE?

Some Local 500 members have been asking the question: What's happening with the 311 initiative?

In fact, there has been a lot of background work being carried out by the 311 Committee over the past couple of weeks.

## **HERE'S THE LATEST:**

 The Local's 311 Committee has made a number of recommendations to the City's Administration regarding the 311 Centre initiative.

The three options listed in the Administrative Report are:

- A City of Winnipeg internally operated model;
- Out-sourced to the private sector;
- A hybrid model which out-sources infrastructure (technology and facility) and utilizes City of Winnipeg staff.

- We firmly believe the 311 service should be operated by CUPE Local 500 members.
- Our recommendations are very responsive in terms of delivering a very valuable service to the citizens of Winnipeg.
- Although the rumour mill is very active, the Union is fully committed to passing along any and all information as it becomes available.



PLEASE WATCH for more information and updates on the bulletin boards or visit the Local 500 website at www.cupe500.mb.ca